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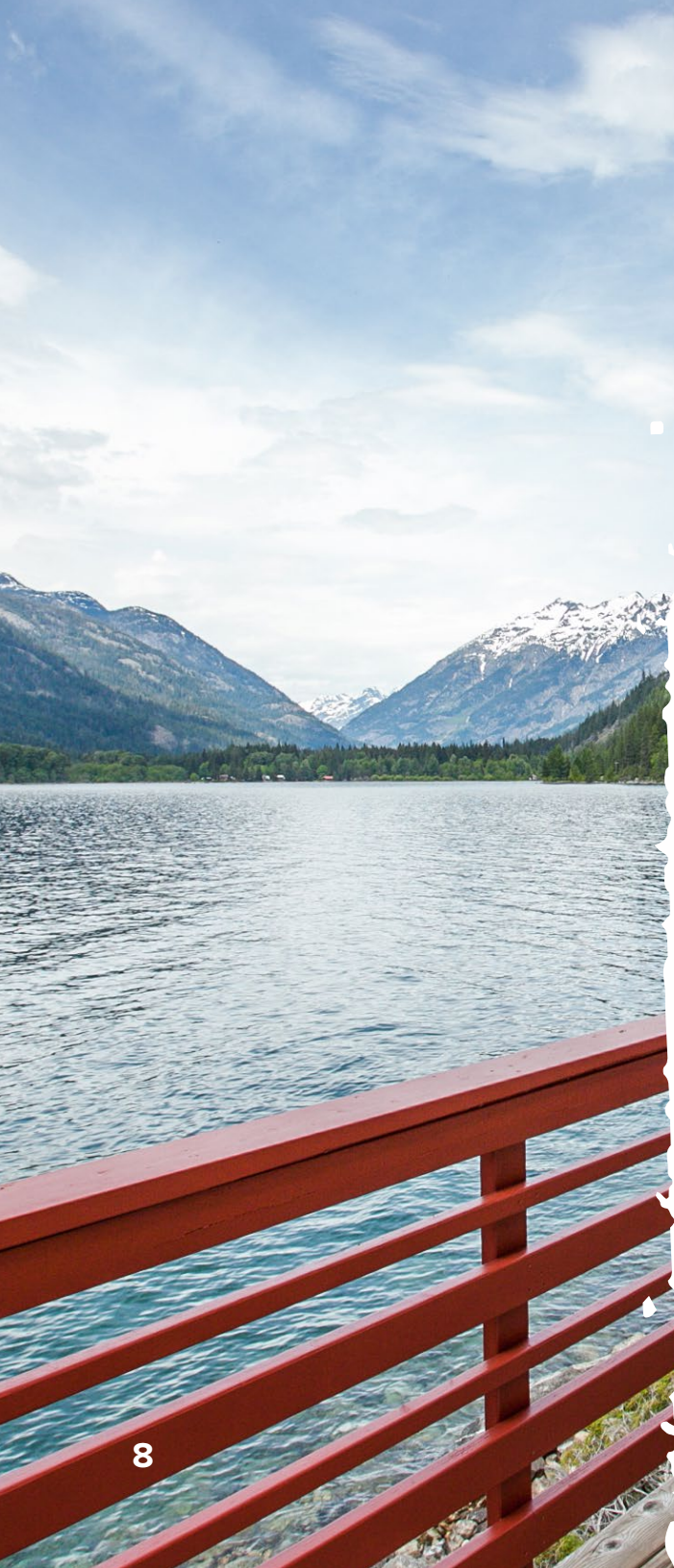
North Cascades Lodge at Stehekin

It is with great pleasure and pride that we welcome you to this wonderful Lodge at the entrance of the Stehekin Valley and North Cascades National Park Complex . Guests from around the world have enjoyed the quaint charm and legendary hospitality of this lodge for many years. Take some time to relax on the deck; enjoy our homemade ice cream; or sip locally crafted beer, wine, or coffee while taking in the stunning view of the North Cascades.

Spend an evening in the Recreation Hall while playing games or billiards, configuring a puzzle, or just spending a few quiet moments with family and friends. Visit the dining room to savor our restaurant's culinary delights! Your experience is very important to us. If there is anything we may do to make your stay more comfortable, please inquire at the General Store or ask for the Manager on Duty.







Safety Procedures

Safety & Security

Luggage can be stored at the boat landing for departure. The safety and security of you, our guest, and your personal property is a concern of our staff at North Cascades Lodge at Stehekin. If there is something valuable that you would like stored with our staff, please advise the General Store.

Be aware of your environment at all times. This stunning park, with unparalleled vistas and views, will capture all of your attention, but you need to watch your step. Stay on established trails and never hike alone, if possible. Please let someone in your party know where you plan to go and when you plan to return.

The National Park Service offers trail maps and information for beginners and seasoned hikers. Ask for assistance at the Golden West Visitor Center.

Enjoy your stay and be safe!

Emergency Information

For the safety of our guests, the Lodge is equipped with a fire alarm and sprinkler system. Should an alarm go off throughout the building, do not panic. We will respond and silence the alarm should it be safe for our guests. In the unlikely event that the alarm continues to sound, be alert for instructions from our staff. Please familiarize yourself with the evacuation map located in each guest room next to the entrance door. Should you have to evacuate the lodge guest quarters, please exit the building in a calm and controlled manner, taking only your valuables with you. All guests are asked to meet at the Barge Yard which is north on Stehekin Landing Road. Always, keep passageways clear and bedding away from electric heaters.

Medical Emergencies

There are three Medical Pull Stations located throughout the property should you require immediate emergency medical attention. A defibrillator is located outside the General Store.

In the event of a medical emergency, please seek assistance from our general store staff who will contact the National Park Service. If you have Sharps that you need to dispose of, we ask that you do not throw any needles/Sharps in the trash. For your convenience a Sharps container is available at the General Store where you may properly dispose of Sharps.

Emergency Procedures

The National Park Service Rangers and North Cascades Lodge Staff are available to assist you in an Emergency.

Since there are no phones in the rooms and cell service is not available in the Stehekin Valley, please use the following procedures to request assistance in an Emergency.

During Business Hours:

Go to the General Store or Restaurant to ask the staff to contact an NPS Ranger via Radio, 7 am - 9pm in high-season or stated off-season hours.

Go to the Golden West Visitor’s Center and contact an NPS Ranger.

After Business Hours:

Please see posted note on the General Store for the location of the on call Manager on Duty.

Emergency Pull Boxes for Medical Emergencies:

Pull Boxes are located throughout the property which will set off a radio pager on the Park Service radio system. Pull the alarm and stay at the Pull Station until the NPS Ranger or Lodge Staff arrives. Rangers will not be able to locate you otherwise. Rangers do not live nearby-it may take several minutes for them to get to the Lodge.

Pull boxes are located:

- Restaurant Deck near the big Elm Tree.
- Swissmont (2-story yellow lodge) ground floor near Room #13
- Recreation Room porch near the door

There are Fire Alarm boxes in several additional places

In Case of Fire:

Evacuate your building to the Barge Yard



Guest Information

Check In	2:00PM
Check Out	10:30AM

Please bring keys to the Front Desk at the General Store.

The Lodge’s, check-in and check-out times are dictated around the ferry schedule.

Request for earlier check-in and a late check-out should be communicated with the Front Desk. We try and accommodate the needs of our guests but the approval is at the discretion of the Guest Services Manager.

General Store/Guest Services Desk

8:00AM-8:00PM Summer Season

Quiet Hours are from 10:00PM to 8:00AM in rooms, decks, and lawn areas.

After Hour Guest Needs

Late Check-Ins

In the event there is an urgent issue requiring maintenance, sourcing medical assistance, and or addressing security issues, please see the sign posted on the General Store directing you to location of the on-call Guest Services Manager on Duty.

Smoke-Free Rooms and Deck

There are designated smoking areas behind the restaurant, near the Recreation Room, and anywhere along the road. Washington State Law requires that smoking occur at least 25 feet away from any entrance.

A \$250 recovery fee is charged for any smoking in your guest room.

Cleaning fees may be applied for rooms left excessively dirty or damaged.

Door Locks

Self-Locking Doors -
Do not push in center button in door:

The center button will negate the key - come down to the Store if you get locked out.

Internet, Public Phones, and Phone Cards

Guest WIFI is available for purchase at the General Store Desk. The WIFI is limited to the Stehekin Lodge deck, the restaurant and the Sun Room.

We ask that you not Skype, Facetime, video call, stream movies, and download music (with our limited bandwidth, it may shut down the system).

There is no cell phone service in Stehekin. There is one Public Phone located in the yellow A-frame building past the Lodge, on the right after you pass the Boat House. This phone only takes phone cards - no coins - which are available at the General Store.

If you need to provide a number for family emergencies, please share 509-699-2056 and we will place the message in your room. If you have an emergency and need assistance with communication, please contact the Manager for assistance in connecting you to your loved ones.



Pet Policy

We welcome you and your extended family to The North Cascades Lodge at Stehekin. We have a select number of rooms and LakeHouse that are pet friendly. Please inquire with the General Store with an updated list of lodging units.

- A \$25 pet fee will be applied to your room.
- Please keep your pets on a leash while on the property
- Pick up after their “business”
- Your pet must be crated while in the room unattended

There will be a \$250 recovery fee if a pet is found in a guest room without prior management approval or if any damage is done by the pet.

Housekeeping

During your stay, our Housekeeping staff will refresh your room in the afternoon, usually after 2:00 pm.

In the Kitchen units, our service does not include washing dishes.

If you require additional linens or amenities, please ask one of the Housekeeping Attendants or contact the General Store.

A full clean will be provided after your second night at the Lodge.

Laundry

Public Laundry facilities are located down the walk past the post office. The First A-frame on the right 100 yards past the Lodge, near the public telephone and showers.

Soap and quarters are available at the General Store.



Restaurant

North Cascades Lodge Restaurant
The only full-service restaurant in Stehekin
In door & Out door Dining

Breakfast:

Offers a full array of traditional hearty breakfast fare to energize you for a day of exploring, including eggs, pancakes, oatmeal, fruit, and, of course, bacon!

Lunch:

A quick-order affair of burgers, sandwiches, and salads ordered at the register and brought to your table.

Dinner:

Comfort Cuisine. Enjoy a glass of wine or local beer on the deck while you watch the sunset over the North Cascades Mountains. End the evening with one of our signature desserts like housemade signature ice cream.



General Store

From summertime camping and picnic supplies like snacks, beverage, s'mores and essentials to warm winter hats and gloves for adults and kids. The General Store has everything you need to start your adventure. Browse through our unique collections of souvenirs, apparel, gifts, and books for that perfect gift.

Planning a day hike? Stop in for any last-minute equipment to prepare you for your adventure. We offer trail snacks, sunscreen, caps, walking sticks, insect repellent, first aid kits, sunglasses, moisture wicking t-shirts, headlamps, and more.

The General Store offers a variety of beer, wine, chips, grab-and-go sandwiches and more!

Activities

From the Lodge

- The Recreation Room offers a space to socialize; play pool, games, and puzzles; and watch TV.
- The Alpine Sun Room is a quiet place to enjoy the solitude, take in the view, and borrow a book, game or puzzle.
- Kayak Rentals are available out of the General Store.
- The Cabana is a place to sit by the fire, have a grill out, roast s’mores, or have a picnic. (Wood can be purchased near Discovery Bikes.)
- Rainbow Falls Tours depart from General Store and tickets may also be purchased at the General Store.
- Take the shuttle to High Bridge -a great way to see all of what Stehekin has to offer.
- Buckner Orchard-take the shuttle or rent a bike and pick some apples.
- Visit the Old School House. This is a historic landmark dating back to 1921
- Birdwatching

In the Area

- Discovery bike Rentals
- The Log Cabin: Boat Rentals, Polaris Rentals, Horseback Riding, Kayaking Adventures, Dining at the Ranch.
- The Garden-Visit the garden for fresh local fruits, vegetables, homemade cheese and crafts.
- The House that Jack Built* hosts local Artisans offering a variety of crafts, hand-made gift items and Stehekin souvenirs.
- The Bakery- A great place to enjoy a latte, grab some lunch or just enjoy a treat.

National Park Service Activities

- Visit the Golden West Visitor Center, right up the hill off our deck. Hosting several featured artists monthly with art displayed in the Gallery.
- Day hikes and walks varying at a variety of fitness levels.
- Become a Junior Ranger.



Trail Awareness

Hiking Safety in Stehekin and North Cascades National Park Complex can mean adventure, exploration, learning, or just plain fun!

The secret to a great hike? Staying safe! For trail information, talk with Rangers at Golden West Vistor Center.

Use the following tips to keep your journey safe:

- Protect yourself by wearing appropriate outdoor clothing, including footwear.
- Be prepared. Carry the ten essentials, even on a short sightseeing hike (see next page).
- Always tell someone of your travel plans so they can notify the park if you fail to return.
- Do not travel alone.

Pay attention to the weather. Hikers who aren’t prepared for weather conditions increase their risk of becoming lost or injured.

To protect fragile vegetation, hike only on official trails or snow. Be sure to talk to a ranger for current hiking conditions. Rangers at the Golden West Visitor Center can assist you in planning your hike and provide you with current trail conditions and maps.

The 10 Hiking Essentials

This list of the Ten Essentials is based on the North Cascades National Park Service recommended list of items necessary to be prepared for minor injuries, sudden weather changes, or unexpected delays in your trip.

1 A Map of the Area: One should always have a map of the area where one is travelling. It is important that you know where you are starting, where you are going, and how to read the map. Most hikes only require a local trail map of the area. For any hiking in the woods, it is recommended that you carry a USGS topographic map of the area.

2 Compass: A good compass can be invaluable with a good map in the event that you get lost. A GPS is also good to carry with you, if available. Remember, a GPS requires a battery which can fail.

3 Flashlight with Extra Batteries/Bulb: Use if you are travelling on the trail and night falls and/or to serve as a signal device to rescuers if you are lost.

4 Extra Food/Water: Bring emergency food in case of an emergency overnight stay. Always carry extra water for a trip and/or a proper method for filtering/treating backcountry water. Do NOT drink untreated water.

5 Extra Clothing, Including Rain Gear: The weather can change rapidly. Be prepared for cold, wet conditions. A hat and gloves should be carried.

6 Sunglasses and Sunscreen: Sunglasses and sunscreen are not just for bright, sunny days. If you are hiking on snow, the sun will reflect back on you from the snow and you are more likely to get sunburn. Use sunscreen of at least 30 SPF. If you are hiking on snow for an extended period of time, wear glacier glasses or dark sunglasses to prevent snow blindness.

7 A Pocketknife: This is a powerful survival tool and has many uses in the backcountry.

8 Matches in a Waterproof Container: This may be used to start fires to warm individuals who have become cold due to weather conditions, if necessary. This is for emergency situations only.

9 A Candle or Other Fire Starter: This is used to help start a fire where it may be difficult due to conditions.

10 A First Aid Kit: A basic first aid kit should be carried for small injuries such as cuts or scrapes, until help can be reached.

Wildlife Interaction

Keep Wildlife Wild. National Parks are places established to protect and provide for the enjoyment of many generations of visitors. Lake Chelan National Recreation Area and North Cascades National Park protects the habitat of many wildlife species that are at risk and have limited habitat outside the park. Because the park is so important, we all need to take responsibility for the wild animals whose habitat we share. When humans are careless with food garbage, wild animals pay the price and often die as a result.

You may not realize a simple bag of garbage, bowl of pet food, handful of nuts, or unsecured food left on your picnic table can cause severe harm to wildlife. It may take just one time being fed for an animal to learn people=food. Once this happens the animal becomes “food-conditioned” and will seek out food any way it can. This behavior can put the animal, you, and other visitors at risk.

There are many human/animal risks to feeding wildlife:

- Food-conditioned animals will beg aggressively for food and may bite, causing serious injury and possible infection.
- Feeding wildlife increases the risk for spreading disease between animals and to people.
- Food-conditioned animals attract large predators, putting people and pets at risk.

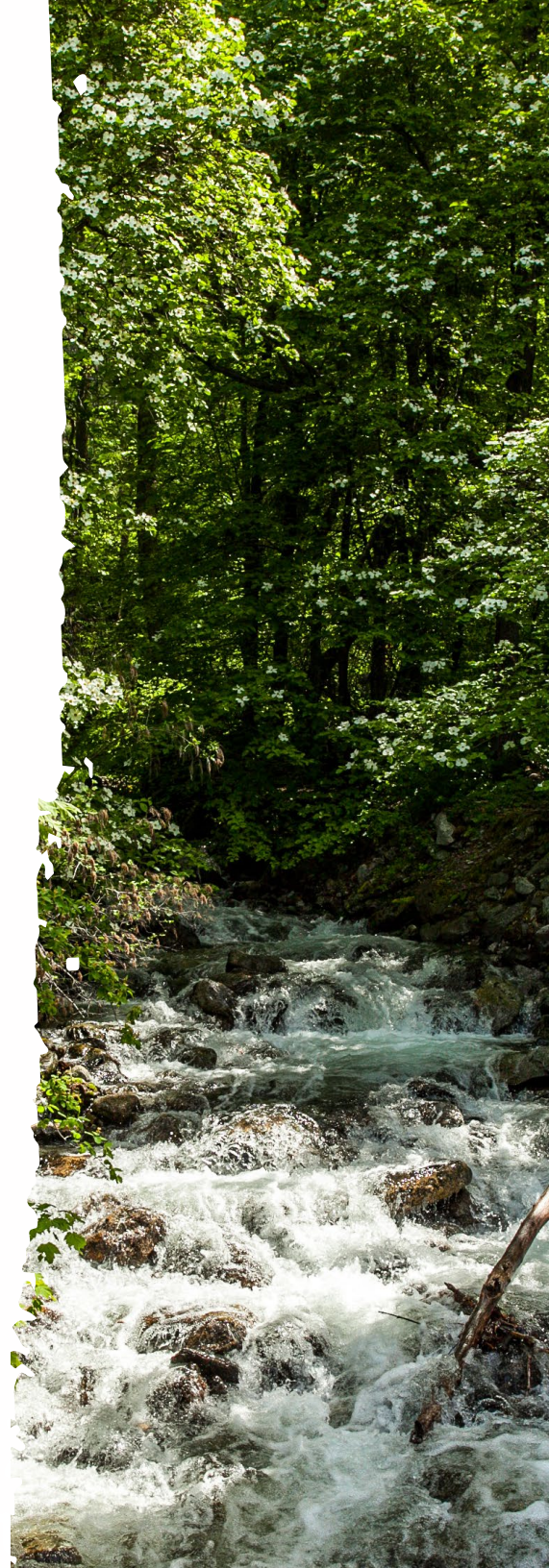
•Food-conditioned animals are at a higher risk of suffering death or injury from vehicle collisions.

•Feeding attracts large numbers of jays and ravens to areas, which then prey on other song birds’ young.

•Human food often cannot be digested properly or does not provide the nutrition the animal needs, causing it to get sick and, in some cases, die.

•To protect you and preserve wildlife for future generations, follow these suggestions:

- Always store food, beverages, and toiletries in closed cars or bear-proof containers.
- Resist the temptation to feed wildlife and keep a safe and respectful distance.
- Keep a clean campsite and pack out all food and garbage from the backcountry.
- Place all garbage inside an animal-proof garbage can or dumpster.
- Report all violations to a ranger.
- Feeding wildlife and leaving food unsecured are park violations (36 CFR 2.2 a2) and are subject to fines.



Camping

Stehekin offers camping in a range of settings, from lakeside sites to quiet roadside camps to backpacking sites.

Visitors must use extra caution with food storage, as animals have been known to frequent the campgrounds looking for food.

Amenities:

- Tables
- Campfire Rings
- Drinking Water
- Flushing and Vault Toilets

Public laundry and showers are available at the Lodge.

Back Country Camping

A backcountry wilderness permit is required for all overnight camping in Lake Chelan National Recreation Area and North Cascades National Park. Your permit reserves you a specific wilderness camping site for the night you want to stay. Permits can be obtained at the Golden West Visitor Center. About 60 percent of the available permits are reserved in March while the remaining 40 percent are issued on a first-come basis.

Reservations are not accepted after May, and all permits after that date are first-come, first-serve. North Cascades National Park has thousands of visitors during the peak summer months and backcountry camping sites can fill up quickly. Some back country camps are closed for hazard tree mitigation. Visit the Golden West Visitor Center for more information.

Boat-In Camping

Ferry

Lake Chelan Boat Company provides round-trip service between Chelan and Stehekin with scheduled stops at Field’s Point and Lucerne. For up-to-date schedule and rates, regulations regarding transportation of freight and pets or information regarding private charters, call (509) 682-4584 or visit: www.LadyoftheLake.com

Private Boat

There are over 16 public docks along Lake Chelan, including four in the Lake Chelan National Recreation Area. Boaters using any of these federal docks need a dock site pass from May 1 to October 31 (\$5 daily or \$40 for the season). This fee helps pay for maintenance costs. Passes can be obtained at the Chelan Ranger Station or from local vendors in Chelan or North Cascades Lodge at Stehekin.

Stehekin Landing Marina Services

- Gasoline
- Boat launch
- Overnight moorage
- 50 Guest moorage slips
- Dock Permits

Pump-out Facility Information

- Public Marina and stationary pump-out
- Open spring through fall
- Two slips available for pump-out usage
- Access to this pump-out is limited to vessels with a length of no more than 30 feet





Stehekin Valley Road,
Stehekin, WA 98852

LODGEATSTEHEKIN.COM

For Reservations: (855)-685-4167 Hotel: (509)-699-2056

 @LodgeAtStehekin  @NorthCascadesLodgeAtStehekin